

PIONEERING BIG BOX RETAILER EMBRACES ERP

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With 12 curtain and bath locations across three New England states, Ann & Hope of Rhode Island pioneered a number of retailing and distribution practices now common in modern big box stores. To continue building on that legacy, the firm needed an ERP solution to continue to support growth and service levels.

The firm's priority was a user friendly ERP system for its personnel. It turned to Vormittag Associates Inc (VAI) for S2K

Enterprise suite, drawing on its unlimited user license.

"Many of our employees have been with the company for decades," explains Gary Jarvis, director of IT at Ann & Hope. "When we began researching new options, we knew we needed an upgrade that would facilitate seamless adoption. We looked at several enterprise ERP solutions, but only VAI had the unique combination of performance and service, along with the option to

add new users without additional fees."

Ann & Hope is midway through the roll-out of the solution, scheduled for full operation by April 2017. Every employee will interact with the ERP, so efficiencies across the board are anticipated. Jarvis says he hopes the new system will be far more responsive and reliable, with more accurate reporting, increased visibility into production cycles, and better real-time reflection of data.

